

Privacy and security overview



Wealth
Management

RBC is Canada's largest bank and one of the world's leading diversified financial services companies. The international division of RBC Wealth Management ("RBC WM") serves high net worth, and niche corporate and institutional clients in select markets around the world. In Jersey, Guernsey and the UK, the wealth management services are provided by various RBC companies:

RBC is committed to protecting your personal, business and financial information. As part of our commitment and in order to ensure we comply with all relevant data protection and privacy laws, we have a Privacy Policy in place. The full Privacy Policy can be found at www.rbc.com/privacysecurity and a copy can be obtained at any time from your Relationship Manager.

Information you provide to us is subject to the relevant data protection and confidentiality policies of RBC and its affiliates. In general, your information will be stored centrally, including outside the British Isles. It will be available to RBC employees and agents globally who require access to:

- service your existing and potential relationships you request us to explore across RBC globally; and,
- manage our global risk and operations

By providing us with information about you and any other party, you confirm we have your consent and you have also obtained the consent of the other party for us to process this information as described to you.

Should we proceed with offering RBC products and services to you, our Terms and Conditions for banking products and services set out full details as to how we use your information.

As you would expect from a world leading bank, protecting your personal, business and financial information and safeguarding you from fraud is one of our highest priorities. In addition to our stringent privacy and data protection standards, we employ a diverse range of appropriate technologies and security mechanisms to ensure the safety, confidentiality and integrity of your information and transactions.

Some of the security technologies we employ include:

- SSL (Secure Sockets Layer) that protects the Information sent from your computer to the RBC website to secure your transactions
- Strong log on details are required to log on in a secure manner that would not be easy for someone else to easily guess
- Firewalls and intrusion prevention systems are in place to help prevent intruders from unauthorised access to RBC systems

- Anti-virus software is routinely updated to combat against the many new computer viruses
- System upgrades are performed from time to time to ensure that the required level of system security and effectiveness is maintained.

These are just a small number of security technologies.

If you would like any further information about our privacy and security practices or have any related queries, please contact your Relationship Manager.

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