



Sending payments to Royal Bank of Canada (Channel Islands) Limited

June 2017

Money can be transferred to your account with Royal Bank of Canada (Channel Islands) Limited (“the Bank”) either by (i) electronic payment (normally the quickest method) or (ii) through the issuance of a cheque (check), draft or banker’s payment (the “Other Payment Methods”).

Details of the key information required for sending payments to the Bank is reflected below. Words or terms in bold text are explained in the glossary.

If you have any questions about the content of this document or about sending funds in general, please contact your Relationship Manager.

Electronic payments

When transferring money to us by **SWIFT** the **remitting bank** should be requested to:

- pay the funds to our appropriate **correspondent bank**, as detailed in this document; and
- arrange, if possible, for confirmation of the payment to be sent by an authenticated SWIFT message directly to our SWIFT address: ROYCGGSP;
- quote the full beneficiary account name and account number or IBAN

Please note that if the confirmation referred to in (b) above is not sent, then there may be a delay in receiving **good value** for the payment.

Payer information

When sending funds to us, please ensure that you include the full name, address and account number (or where appropriate the **IBAN**) of the payer.

As an alternative to the payer’s address, the payer’s date and place of birth may be provided. Please instruct the remitting bank to include this information on all payments. Failure by the remitting bank to provide complete payer information may result in either (i) a delay before funds are credited to your account, or (ii) the payment being returned.

Sending payments in Euros

It has been mandatory since 2007 for all payments made in Euros (€) to quote a valid IBAN and SWIFT Bank Identifier Code (BIC). The BIC identifier that you should provide the remitting bank is ours (ROYCGGSP), while the IBAN is that of the beneficiary’s account to whom you are making the payment.

If you fail to provide this information to the remitting bank, this will probably result in (i) a delay before the remitting bank can make the payment for you; or (ii) the remitting bank or their agent levying an additional charge, which may be deducted from the amount of the payment.

Please contact your Relationship Manager if you do not have an IBAN for your account.

Online payments

When using another bank’s online system to send funds to your account with us, it is possible that you will not be prompted to provide correspondent bank details. This is likely to be the case when making domestic UK payments.

Should this be the case, you will need to provide your account name and number with the sort code 40-48-75. If you are asked for the beneficiary bank name, please ensure that you reference Royal Bank of Canada (Channel Islands) Limited. This will typically provide your bank with all the necessary information to make the payment.

Obtaining good value

To ensure good value is obtained, we must receive your payment in accordance with the cut-off times set out below. Outside of these hours we operate on a **best efforts basis**.

It is also important that you remember to take into account public holidays in the country whose currency is being sent. For example, if you instruct the remitting bank to make a US Dollar payment on a particular day and the day in question is a US bank holiday, then the payment will be delayed until the next business day in the US.

Cut-off times

The following currencies can be applied to the beneficiary account with same day value, subject to their respective cut-off times¹ as detailed:

Euro (EUR)	13:00
Sterling (GBP)	13:30
Canadian Dollar (CAD)	14:30
US Dollar (USD)	15:30

For all other currencies, value will be given two working days after we receive confirmation of the payment from the remitting bank.

¹ Please note that Guernsey and Jersey are in the same time zone as the United Kingdom.

Other payment methods

Payments can also be made to your account by cheque, draft or money order (collectively “cheques”), which should be sent directly to the office or branch of the Bank where your account is held.

Foreign cheques (which for the avoidance of doubt includes Sterling cheques drawn on banks outside the UK) will either be **Negotiated** or handled as a **Collection** in accordance with clause 4.11 of the Bank’s General Terms and Conditions (the “Terms”).

If we Negotiate a Cheque, we will credit the proceeds of the cheque (less our charges) to your account with seven UK business days’ forward value². If a Cheque is handled on a collection basis, we will credit the proceeds of the Cheque (less our charges and also any charges levied by the third party bank on which the Cheque is drawn) following receipt of the payment from the third party bank.

Faster Payments Service

The Faster Payments Service scheme (FPS) enables Sterling payments made by telephone, internet and standing order to be applied by the receiving bank within hours of receipt. We are a participant in FPS in respect of inbound payments and can therefore receive payments of this nature via our 40-48-75 sortcode³ with effect from January 1, 2012. Please note however that certain payments may not be applied to your account until the following business day.

For more information about FPS, please visit www.ukpayments.org.uk or speak to your Relationship Manager.

Glossary

Term	Definition / example
Best efforts basis	We will try to apply your incoming payment with same day value but will accept no responsibility or liability if we are unable to do so.
CHAPS	Clearing House Automated Payment System – a same-day automated payment system for processing Sterling payments made within the UK between its member banks. See www.ukpayments.org.uk/payment_options/chaps
Collection	In this context, refers to the process which takes place when a cheque is paid in that is drawn on a bank outside the country of the currency in which the cheque is denominated (for example a Sterling cheque drawn on a bank in the US). The cheque is then posted to the bank from which it originated, who in turn make an electronic payment to the recipient bank to settle the transaction. The time taken to collect a cheque will vary depending on the third party bank involved.
Correspondent bank	In this context, a third party bank through which your payment should be routed in order to ensure the most efficient receipt of funds.
Drawn on	Issued by. For example, a draft, cheque, money order or other paper payment drawn on a New York bank will ultimately be paid by that same New York bank.
Good value	In this context, a payment applied to the beneficiary account within the standard specified timeframe for that currency will have received good value. Specific currency details are available in the cut-off times section of this document.
IBAN	International Bank Account Number – an internationally standardised format for bank account numbers, comprising series of alphanumeric characters, that uniquely identifies an account held at a bank anywhere in the world. Providing an IBAN is compulsory when sending payments in certain currencies such as Euros. Visit our website for to find out which currency payments require an IBAN: www.rbcwminternational.com/sending-electronic-payments.html .
Negotiated	In this context, means that the Bank will purchase the cheque in question from you before obtaining payment from the third party bank upon which the cheque is drawn.
Payer	The party from whose account the payment in question will be debited and sent.
Remitting bank	The bank from which the relevant payment is being made.
SWIFT	Society for Worldwide Interbank Financial Telecommunication – a worldwide financial messaging network used to send payment orders that are subsequently settled between correspondent banks.

² In the event that the Cheque is returned unpaid by the third party bank upon which it is drawn, then the relevant amount will be deducted from your account in accordance with the process outlined in clause 4.11 (iii) of the Terms.

³ As detailed under “Sterling for funds originating from the United Kingdom” (page 3)

Royal Bank of Canada (Channel Islands) Limited should always be quoted as the beneficiary bank or institution when sending funds to your account with us.

The bank in the country of the currency being sent, as detailed within pages 3-4 of this document, can be given as the intermediary or receiver's correspondent.

Complete payer information must be included with all payments.

Sterling for funds originating from outside the United Kingdom GBP	NATWEST BANK PLC <i>Swift Code:</i> NWBKGB2L <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 60000139367770 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Sterling for funds originating from the United Kingdom GBP	Direct CHAPS, Bacs and Faster Payments participant <i>Sort Code:</i> 40-48-75 <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>For credit to:</i> your account name, office ID, your account number
Euro EUR	HSBC BANK PLC, London, UK <i>Swift Code:</i> MIDLGB22 <i>Account:</i> Royal Bank of Canada (CI) Limited <i>Account No:</i> 39094779 <i>IBAN:</i> GB10MIDL40051539094779 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, your IBAN (International Bank Account Number)
US Dollar USD	JP Morgan Chase Bank, New York, USA <i>Swift Code:</i> CHASUS33 <i>Account:</i> Royal Bank of Canada (CI) Limited <i>Account No:</i> 400949911 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Australian Dollar AUD	HONG KONG & SHANGHAI BANKING CORPORATION, Sydney, Australia <i>Swift Code:</i> HKBA AU 2S SYD <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 011-282324-041 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Canadian Dollar CAD	ROYAL BANK OF CANADA, Toronto, Canada <i>Swift Code:</i> ROYCCAT2 <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 095912415214 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Swiss Franc CHF	CREDIT SUISSE, Zurich, Switzerland <i>Swift Code:</i> CRES CH ZZ 80A <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 0835-0941645-43-010 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Danish Krone DKK	DANSKE BANK, Copenhagen, Denmark <i>Swift Code:</i> DABADKKK <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 3996084175 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Japanese Yen JPY	JP MORGAN CHASE BANK, Tokyo, Japan <i>Swift Code:</i> CHASJPJT <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 0142454123 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Norwegian Krone NOK	DNB Bank ASA, Oslo, Norway <i>Swift Code:</i> DNBANOKK <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 7001 02 32307 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
New Zealand Dollar NZD	HONG KONG & SHANGHAI BANKING CORPORATION, Auckland City, New Zealand <i>Swift Code:</i> HSBC NZ 2A <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 040-017022-261 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number

Royal Bank of Canada (Channel Islands) Limited

Guernsey office

PO Box 48
Canada Court,
Upland Road
St. Peter Port
Guernsey GY1 3BQ
Tel: +44 (0) 1481 744 000
Fax: +44 (0) 1481 744 001

Jersey branch

Gaspé House
66-72 Esplanade
St Helier
Jersey JE2 3QT
Tel: +44 (0) 1534 283 000
Fax: +44 (0) 1534 283 801

rbcwealthmanagement.com

Swedish Krona SEK	SKANDINAVISKA ENSKILDA BANKEN, Stockholm, Sweden <i>Swift Code:</i> ESSESESS <i>Account:</i> Royal Bank of Canada (CI) Limited <i>Account No:</i> 55558502851 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number
Singapore Dollar SGD	DBS BANK LIMITED, Singapore <i>Swift Code:</i> DBSSSGSGIBD <i>Account:</i> Royal Bank of Canada (Channel Islands) Limited <i>Account No:</i> 037-003501-7 <i>Swift Code:</i> ROYCGGSP <i>For further credit to:</i> your account name, office ID, your account number

To send payments to us in any other currencies, please contact your Relationship Manager.

Royal Bank of Canada (Channel Islands) Limited ("the Bank") is regulated by the Guernsey Financial Services Commission in the conduct of deposit taking and investment business and to act as a custodian/trustee of collective investment schemes in Guernsey and is also regulated by the Jersey Financial Services Commission in the conduct of deposit taking, fund services and investment business in Jersey.

The Bank's general terms and conditions are updated from time to time and can be found at www.rbcwealthmanagement.com/global/en/terms-and-conditions. Registered office: PO Box 48, Canada Court, Upland Road, St Peter Port, Guernsey, Channel Islands, GY1 3BQ, registered company number 3295. Deposits made with the offices of Royal Bank of Canada (Channel Islands) Limited in Guernsey and Jersey are not covered by the UK Financial Services Compensation Scheme. Royal Bank of Canada (Channel Islands) Limited is a participant in the Guernsey and Jersey Banking Deposit Compensation Scheme(s). Each Scheme offers protection for 'qualifying deposits' up to £50,000 per individual claimant, subject to certain limitations. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details are available on the Scheme's website(s) www.dcs.gg or www.gov.je/dcs or on request. Copies of the official leaflet(s) can be found on the Guernsey and Jersey pages of our website.

Copies of our latest audited accounts are available upon request from either the registered office or the Jersey Branch: Gaspé House, 66-72 Esplanade, St Helier, Jersey JE2 3QT, Channel Islands.