



RBC WEALTH MANAGEMENT ASIA ONLINE SERVICES

(THE "ONLINE SERVICES")

APPLICATION FORM

Date

Where applicable, terms not defined herein shall have the same meaning as in the Agreement(s) (as defined in the General Terms of Royal Bank of Canada, acting through its Hong Kong branch (the "Bank")) between the Customer and the Bank (as the same may be amended, modified, supplemented or replaced from time to time), unless the context requires otherwise.

Applicants must be Customers, or authorised by the Customer to operate the Account(s) for and on its behalf pursuant to the account opening application, power of attorney, board resolution or such other document acceptable to the Bank.

The Bank may deny applications made in relation to an Account, if the Online Services for that Account are already available to three or more existing users.

Instructions to complete the form:

1. Mobile number is required for SMS One Time Password/Alerts. Please use the mobile number as registered with the Bank for the Account.
2. Mailing address is required to receive login details for the Online Services. If you have more than 1 registered mailing address with the Bank, please indicate the registered mailing address to use. If the mailing address you intend to use has not been registered with the Bank, please indicate the mailing address which will be used solely for the purpose of sending you the login details for the Online Services.
3. Please take note that once you unsubscribe, you will not have Online Services access. Please download and store your past Electronic Statements if required.

SECTION A – CUSTOMER (INDIVIDUAL ACCOUNT)	
Applicant's Information	
Name of Applicant:	
Mobile No.:	+()
Mailing Address: <i>(please tick one)</i>	<input type="checkbox"/> 1. To use the only mailing address as registered with the Bank <input type="checkbox"/> 2. More than 1 registered mailing address. To use the registered mailing address indicated below. <input type="checkbox"/> 3. To register the mailing address indicated below as the Online Services mailing address.
	Postal Code: City: Country:
Scope of Application: <i>(please tick one)</i>	<p>For Applicants who are Customers of individual accounts, please note that any application to subscribe or unsubscribe made by such Customers will apply to all Account(s) in the name of the Customer (whether single or joint).</p> <input type="checkbox"/> Subscribe to the Online Services <input type="checkbox"/> Unsubscribe to the Online Services

SECTION B – AUTHORISED USERS	
Applicant’s Information	
Name of Customer:	
Account No: (the “Account”)	
Applicant 1	
Name of Applicant 1:	
Relationship to the Account	<input type="checkbox"/> Authorised Signatory <input type="checkbox"/> General Power of Attorney <input type="checkbox"/> Limited Power of Attorney
Mobile No.:	+()
Mailing Address: <i>(please tick one)</i>	<input type="checkbox"/> 1. To use the only mailing address as registered with the Bank <input type="checkbox"/> 2. More than 1 registered mailing address. To use the registered mailing address indicated below. <input type="checkbox"/> 3. To register the mailing address indicated below as the Online Services mailing address.
	Postal Code: City: Country:
Scope of Application: <i>(please tick one)</i>	<input type="checkbox"/> Subscribe to the Online Services <input type="checkbox"/> Unsubscribe to the Online Services
Applicant 2	
Name of Applicant 2:	
Relationship to the Account	<input type="checkbox"/> Authorised Signatory <input type="checkbox"/> General Power of Attorney <input type="checkbox"/> Limited Power of Attorney
Mobile No.:	+()
Mailing Address: <i>(please tick one)</i>	<input type="checkbox"/> 1. To use the only mailing address as registered with the Bank <input type="checkbox"/> 2. More than 1 registered mailing address. To use the registered mailing address indicated below. <input type="checkbox"/> 3. To register the mailing address indicated below as the Online Services mailing address.
	Postal Code: City: Country:
Scope of Application: <i>(please tick one)</i>	<input type="checkbox"/> Subscribe to the Online Services <input type="checkbox"/> Unsubscribe to the Online Services
Applicant 3	
Name of Applicant 3:	
Relationship to the Account	<input type="checkbox"/> Authorised Signatory <input type="checkbox"/> General Power of Attorney <input type="checkbox"/> Limited Power of Attorney
Mobile No.:	+()
Mailing Address: <i>(please tick one)</i>	<input type="checkbox"/> 1. To use the only mailing address as registered with the Bank <input type="checkbox"/> 2. More than 1 registered mailing address. To use the registered mailing address indicated below. <input type="checkbox"/> 3. To register the mailing address indicated below as the Online Services mailing address.
	Postal Code: City: Country:
Scope of Application: <i>(please tick one)</i>	<input type="checkbox"/> Subscribe to the Online Services <input type="checkbox"/> Unsubscribe to the Online Services

Royal Bank of Canada is duly established under the Bank Act (Canada), which provides limited liability for shareholders.

Acknowledgements

By signing this Application Form, the Applicant (as the Customer or on behalf of the Customer):

1. instructs the Bank to provide the abovementioned applicant with the Online Services for the Account(s);
2. agrees that the Bank is entitled (but not obliged) to rely on your instruction above and the information provided herein;
3. agrees that the Bank is entitled but not bound to undertake any further verification of the instruction or the information;
4. agrees to at all times, be responsible and liable for the accuracy, correctness and completeness of such information and shall promptly update and inform the Bank of any change in such information;
5. represents and warrants to the Bank that the Customer has accessed, read, understood and accepted in full the terms and conditions set out in this Application Form, the [RBC Wealth Management Asia Online Services Terms and Conditions](#), the General Terms and all other Agreements;
6. agrees that the Customer cannot use the Online Services unless the Customer has read and agreed to the terms in this Application Form, the [RBC Wealth Management Asia Online Services Terms and Conditions](#), the General Terms and all other Agreements; and
7. agrees to contact your Relationship Manager if you require paper statements in writing. Fees and charges apply.

Signed and Agreed by:

Signature

Full Name:

Signature

Full Name:

Signature

Full Name:

Signature

Full Name:

For Bank Use Only
RM to list at least one account belonging to the Account Owner – Applicable for Section A
Remarks

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Hong Kong – Disclosure to Customer on the Online Services

1. There is no fees apply to the Online Services. If there is any changes, you will be notified by the Bank.
2. As the user to RBC Wealth Management Hong Kong Online Services, you also play a key role in safeguarding your account information and transaction, you may refer to RBC Wealth Management Hong Kong Online Services Security Tips page on the relevant security measure to protect your account from any unauthorized operations. The Bank will not be liable for any losses and damages arising from your failure to take appropriate security measures, such as those suggested by the Bank from time to time. Please refer to the Online Services Terms and Conditions for your liabilities caused by unauthorized transactions conducted through the use of the Online Services.
3. The Bank is committed to protecting the privacy, confidentiality and security of personal data it holds by complying with the requirements of the Personal Data (Privacy) Ordinance with respect to the management of personal data. For details, please refer to <https://www.rbc.com/privacysecurity/ca/index.html> on the Online Services login page. The Bank's General Terms also explains how the Bank treats personal data. By using the Online Services, you agree to the Bank collecting, using, disclosing and/or transferring your personal data in accordance with those terms and conditions.
4. You must inform the Bank immediately if you find or believe that (i) your User ID, Password or other Security Device have been compromised, stolen or lost or (ii) there has been unauthorized access to the Online Services through your User ID and/or other Security Device or (iii) unauthorized transactions have been conducted through your account(s).
5. Please contact our RBC hotline +852-2848-1388 and/or notify your relationship manager immediately in case of any complaints, suspicious and unauthorized transactions, or suspected or actual security incidents. Until security incidents are reported to the Bank, you remain responsible for unauthorized transactions conducted through the use of the Online Services.

Acknowledgements

By signing this Disclosure section, the Applicant (as the Customer or on behalf of the Customer):

1. represents and warrant to the Bank that the Customer has read, understood and accepted the above Disclosure set out in this Application Form.

Signed and Agreed by:

Signature

Full Name:

Signature

Full Name:

Signature

Full Name:

Signature

Full Name:

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