Wealth Management
PH&N Investment Counsel

RBC Wealth Management Mobile App

Questions? We're here to help – contact our Helpdesk at 1-866-342-3992, or contact your Investment Counselling team.

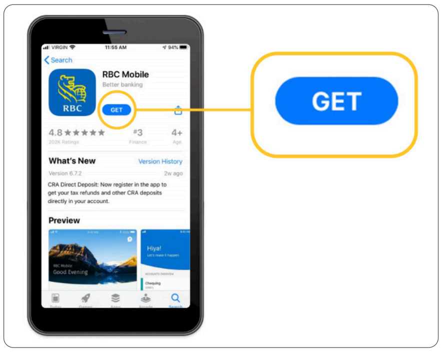
How to install the RBC Mobile app

With the RBC Mobile app, you can access your RBC PH&N Investment Counsel accounts from your smartphone – whenever and wherever it's convenient for you.

To install the app, follow these simple steps:

1. Select the App Store icon on your iPhone or iPad, or Google Play Store icon on your Android device.

2. Search for "RBC Mobile" then tap on "Get" on your iOS device (or "Install" on your Android device) to begin installing the app on your phone.

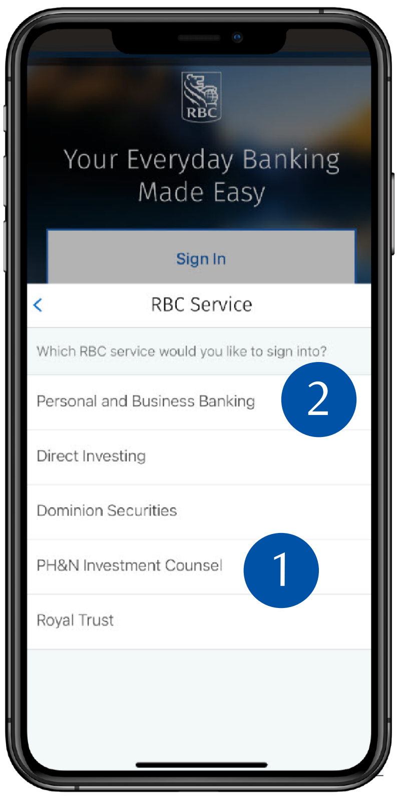


3. Once you see the RBC Mobile icon on your screen, tap on it to open the app.

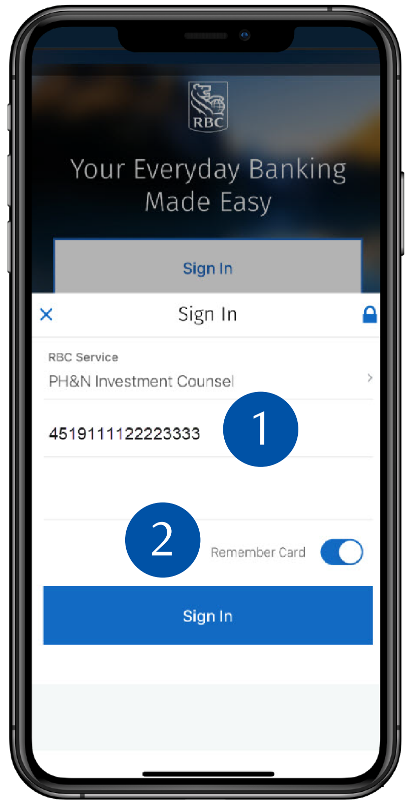
4. Once you open the app, tap on the “RBC Service” drop-down, then choose “PH&N Investment Counsel” (1).

   Or, if you’re also a client of RBC Royal Bank – and have connected your RBC Royal Bank and RBC PH&N Investment Counsel profiles – you can continue signing in through “Personal and Business Banking” (2). Then, whenever you need, you can easily toggle over to your “RBC PH&N Investment Counsel” profile. What’s more, you can sign in effortlessly with Touch ID®, Face ID® or fingerprint authentication.

   Haven’t connected your RBC profiles? Your Investment Counselling team would be pleased to help you set that up.



5. Use your RBC Wealth Management Online ID and password to sign in (1). If you don’t remember your ID/password, please contact the RBC Wealth Management Online Helpdesk at 1-866-342-3992. If you don’t yet have access to RBC Wealth Management Online, please speak with your Investment Counselling team for assistance.



   You can also choose to have the app remember your ID (2). So next time you only need to use your password (and Personal Verification Question if you have set that up).

6. That’s it – you are ready to access your accounts quickly and easily from your smartphone or tablet. You will be able to check your account holdings, transfer funds, send two-way secure messages with your Investment Counselling team – and much more.

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